

**Project**: DR letter & Mistakes Report

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(First Name) (Last Name) (Business Name) (Street Address) (City) (Province) (Postal Code)

Dear [Firstname]

The COVID-19 pandemic has significantly impacted senior care homes across Canada. Are rising insurance costs, complex regulations, staffing shortages, growing competition, and economic downturns threatening the survival of your senior living residence? Are the challenges of the "new normal" stressing you out?

Like most owners, you have probably experienced anxiety due to uncertainties and constant changes over the last two years.

- Have you considered selling your senior care home but are concerned that it might fall into the hands of a reckless, inexperienced, or irresponsible buyer?
- Are you worried about what might happen to your staff and residents after the sale?
- Would you like to retire or take a step back but are unsure of the selling process?

I'm Healthcare. We are a team of eight accomplished professionals interested in purchasing senior care homes like yours. We have adequate capital and financing. Our team has over 200 years of combined experience in finance, mergers, acquisitions, accounting, legal, management, nursing, and long-term, assisted senior living care across Canada.

#### WE ARE NOT...

- Business brokers who will sell your home to a third party, or...
- A greedy private equity firm interested in only profit and...
- We don't answer to shareholders or manage a fund.

Healthcare's innovative management style is resident and staff-focused. Our team genuinely cares about upgrading senior healthcare quality, one resident at a time. We believe that recruiting and retaining quality staff is essential to a caring environment.

You have two options to sell your senior care home. You can sell it outright or retain partial ownership and stay connected with the residents and staff as part of the team. We'll handle all day-to-day operations, relieving you of those burdens.

I've enclosed our report, "The 7 Dangerous Mistakes Senior Care Home Owners Make When Selling Their Business, And How to Avoid Them," for your information.

Sincerely,

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**P.S.** Healthcare's mission is to treat your residents and staff like our family. It would be our honor to purchase your business or partner with you. Let's talk.

**P.S.S.** If you have no current interest in a full or partial sale, we would greatly appreciate directing this letter and the report to any of your colleagues in the field who might be interested in selling.

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# THE 7 MOST DANGEROUS MISTAKES SENIOR CARE HOMEOWNERS MAKE WHEN SELLING THEIR BUSINESS AND HOW TO AVOID THEM

#### **Dangerous Mistake #1: Selecting The Wrong Buyer**

When you are ready to sell, choose the buyer CAREFULLY. Private equity firms and smooth-talking hedge fund investors care little about your home or the people they serve. They are only interested in the profit and loss (P&L) statement. They have no problem slashing budgets, reducing staff and patient care to make their statements look good to their shareholders.

### Dangerous Mistake #2: Not Considering A Partial Sale

Are you looking to retire completely, or would you like to have a reliable partner to manage the administrative aspects of your business so you can spend more time caring for the residents? Would you like to take some of your chips off the table yet remain invested to profit from future growth?

### **Dangerous Mistake #3: Putting Too Much Pressure On Yourself**

Selling a business can be overwhelming at times. Working with an experienced and knowledgeable buyer eliminates stress and reduces confusion. Healthcare makes the process easy to understand, straightforward and transparent.

# Dangerous Mistake #4: Not Using A Non-Disclosure Agreement (NDA)

ALWAYS get a signed non-disclosure agreement before discussing any details of your business. We'll be happy to provide you with an NDA. An NDA identifies and protects you and us from breaching any confidentiality obligations while discussing a potential sale.

# Dangerous Mistake #5: Not Ensuring The Buyer Has A Transition Plan In Place

Many private equity firms and hedge fund investors expect the seller to hand over the keys on day one and disappear. At Healthcare, we want you involved in the transition plan, ultimately creating a calm, reassuring atmosphere for staff and residents.

### Dangerous Mistake #6: Not Considering The Conditions and Timing

Covid has been a tremendous threat to the senior care industry. Other unforeseen economic downturns can quickly cause more problems and delays. An experienced partner like Healthcare can help close the deal promptly while supporting the residents and staff.

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### Dangerous Mistake #7: Ignoring Warning Signs That It's Time To Sell

These red flags warn you it's time to transfer ownership. They are when occupancy decreases, cash flow is tight, staff turnover increases, and you're no longer motivated.

Even if things are going great, recognizing a good exit point is essential to continued quality care and financial security. A good time to consider selling is when everything is running smoothly.

CONTACT Dean		or email him at	
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